

Privacy Policy

Effective Date: September 13, 2025

At Smart PBA Solutions, LLC, your privacy matters. This Privacy Policy explains how I collect, use, share, and protect information you provide through this website and related business interactions.

Information I Collect

When you use the contact form, schedule a consultation, email me directly, or otherwise communicate with Smart PBA Solutions, LLC, I may collect:

- Name
- Email address
- Phone number or preferred contact information (if provided)
- Business details, goals, challenges, or other information you choose to share
- Scheduling and appointment information

How I Use Information

I use this information to:

- Respond to your inquiries
- Schedule and conduct consultations
- Provide business analysis, operational, and business support services
- Communicate about projects or services
- Maintain business records and improve my website and services

Data Sharing

I do not sell or rent your personal information. Information may be shared with service providers that support website operations, scheduling, communications, or other business functions when necessary to provide those services. I may also disclose information when required by law or to comply with legal obligations.

Data Security

I take reasonable steps to protect your information from unauthorized access, use, or disclosure. However, no method of online transmission or electronic storage is 100% secure. If a data breach occurs, I will follow Louisiana's breach notification law and any other applicable requirements.

Cookies & Analytics

This website may use cookies, analytics, or similar technologies to support website functionality and understand site usage. Browser settings may allow you to manage or disable certain cookies. Disabling cookies may affect some website features.

Data Retention

Personal information is retained only for as long as reasonably necessary for the purposes described in this Privacy Policy, to maintain appropriate business records, or to meet legal and regulatory requirements.

Your Rights

Depending on your location, you may have rights under applicable state, federal, or international privacy laws. These rights may include the ability to request:

- Access to or a copy of the personal information I hold about you
- Correction of inaccurate information
- Deletion of your information, subject to applicable legal or business recordkeeping requirements

To submit a privacy-related request, contact me at pparker@smartpbasolutions.com.

International Users

If you are located outside the United States, please be aware that information you provide may be processed and stored in the United States. Any handling of personal information will be subject to applicable privacy and data protection requirements.

Contact

For privacy questions or requests, please contact:

 Email: pparker@smartpbasolutions.com

 Address: Smart PBA Solutions, LLC, 5635 Main St, Suite A #240, Zachary, LA 70791