

Terms & Conditions

Effective Date: September 13, 2025

Welcome to Smart PBA Solutions, LLC. These Terms & Conditions govern your use of this website. By accessing or using this website, you acknowledge and agree to these Terms & Conditions.

Use of Website

This website and its content are provided for general informational purposes. You agree to use the website lawfully and in a manner that does not interfere with its operation, security, or the rights of others.

Intellectual Property

Unless otherwise indicated, website content created for Smart PBA Solutions, LLC, including text, graphics, branding, and original work samples, is owned by or used with permission by Smart PBA Solutions, LLC. You may not copy, reproduce, modify, republish, or distribute such content without prior permission, except as permitted by applicable law.

Services

Services offered by Smart PBA Solutions, LLC may include business analysis, operational support, business support, and project-based solutions. Services are customized based on the scope and needs of each engagement. Pricing, scope, deliverables, timelines, responsibilities, and other applicable terms will be established before work begins and documented in the appropriate proposal, agreement, statement of work, invoice, or other written service documentation.

Consultations and Inquiries

Submitting an inquiry, scheduling a complimentary discovery consultation, or participating in a consultation does not create a client relationship or obligate either party to enter into a service engagement. Any engagement will begin only after both parties agree to the applicable scope and terms.

Payments, Cancellations & Refunds

Payment terms, deposits or fees, cancellation requirements, and any applicable refund or non-refundable provisions will be communicated and agreed upon before services begin. Any refund eligibility will be governed by the terms applicable to the specific engagement.

Limitation of Liability

To the extent permitted by applicable law, Smart PBA Solutions, LLC is not responsible for indirect, incidental, special, or consequential losses or damages arising from use of this website, reliance on website content, or services provided.

Third-Party Services & Links

This website may contain links to or use third-party websites, platforms, or services for functions such as scheduling, communications, or other business activities. Smart PBA Solutions, LLC is not responsible for the content, availability, security, terms, or privacy practices of third-party services. Your use of those services may be subject to their own terms and privacy policies.

Governing Law

These Terms & Conditions are governed by the laws of the State of Louisiana, United States, without regard to conflict-of-law principles, except where applicable law requires otherwise.

Remote and International Use

Services are generally provided remotely unless otherwise agreed in writing. If you access this website or request services from outside the United States, you are responsible for determining whether your use of the website or services is permitted under laws applicable to you. Smart PBA Solutions, LLC makes no representation that the website or services are appropriate or available in every jurisdiction.

Changes to These Terms

Smart PBA Solutions, LLC may revise these Terms & Conditions from time to time to reflect changes in website content, services, business practices, or applicable requirements.

Contact

For questions about these Terms & Conditions, please contact:



Email: pparker@smartpbasolutions.com



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